

WEBSITE USAGE POLICY

Website: <https://www.jointoperations.co.uk/>

Last Updated: January 2026

1. INTRODUCTION

This Website Usage Policy ("Policy") sets out the terms and conditions governing your use of the Joint Operations website at <https://www.jointoperations.co.uk/> (the "Website"). By accessing or using this Website, you agree to comply with and be bound by this Policy. If you do not agree with these terms, you should not use this Website.

Joint Operations Ltd ("Joint Operations", "we", "us", "our") reserves the right to modify this Policy at any time. Changes will be effective immediately upon posting to the Website. Your continued use of the Website following any changes constitutes your acceptance of the revised Policy.

2. PERMITTED USE OF THE WEBSITE

You may use this Website only for lawful purposes and in accordance with this Policy. Specifically, you agree:

- To use the Website in a manner consistent with all applicable laws and regulations;
- To use the Website only to access information about our products, services and company;
- To respect the intellectual property rights of Joint Operations and third parties;
- Not to use the Website in any way that could damage, disable, overburden, or impair our servers or networks;
- Not to attempt to gain unauthorised access to any part of the Website, other accounts, computer systems or networks.

3. PROHIBITED USES

You must not use this Website:

- For any unlawful purpose or to solicit the performance of any illegal activity;
- To transmit, or procure the sending of, any advertising or promotional material without our prior written consent;
- To impersonate or attempt to impersonate Joint Operations, a Joint Operations employee, another user, or any other person or entity;

- In any way that infringes upon the rights of others, or in any way is illegal, threatening, fraudulent, or harmful, or in connection with any unlawful, illegal, fraudulent, or harmful purpose or activity;
- To engage in any other conduct that restricts or inhibits anyone's use or enjoyment of the Website, or which, as determined by us, may harm or offend Joint Operations or users of the Website or expose them to liability.

3.1 Specifically Prohibited Activities

Without limiting the generality of the above, you must not:

- Introduce viruses, trojans, worms, logic bombs, malware, or other material which is malicious or technologically harmful;
- Attempt to gain unauthorised access to the Website, the server on which the Website is stored, or any server, computer, or database connected to the Website;
- Attack the Website via a denial-of-service attack or a distributed denial-of-service attack;
- Reproduce, duplicate, copy, sell, resell, or exploit any portion of the Website without our express written permission;
- Use any robot, spider, or other automatic device, process, or means to access the Website for any purpose, including monitoring or copying any of the material on the Website;
- Introduce any material that is defamatory, obscene, indecent, abusive, offensive, harassing, violent, hateful, inflammatory, or otherwise objectionable;
- Post or transmit any unsolicited or unauthorised advertising, promotional materials, "junk mail", "spam", "chain letters", "pyramid schemes", or any other form of solicitation;
- Infringe the copyright, trademark, patent, or other intellectual property rights of any third party.

4. INTELLECTUAL PROPERTY RIGHTS

4.1 Ownership

The Website and its entire contents, features, and functionality (including but not limited to all information, software, text, displays, images, video, audio, design, selection and arrangement) are owned by Joint Operations, its licensors, or other providers of such material and are protected by United Kingdom and international copyright, trademark, patent, trade secret, and other intellectual property or proprietary rights laws.

4.2 Copyright

All content on this Website, including text, graphics, logos, icons, images, audio clips, digital downloads, data compilations, and software, is the property of Joint Operations or its content suppliers and is protected by UK and international copyright laws. The

compilation of all content on this Website is the exclusive property of Joint Operations and is protected by UK and international copyright laws.

4.3 Limited Licence

Unless otherwise indicated, you may view, download, and print material from the Website for your own personal, non-commercial use only, provided that:

- You do not modify the materials;
- You retain all copyright and other proprietary notices contained in the original materials;
- You do not use the materials in a manner that suggests an association with any of our products, services, or brands;
- You do not reproduce, distribute, or publicly display such materials except as permitted herein.

Any other use of materials on this Website, including reproduction for purposes other than those noted above, modification, distribution, or republication, without our prior written permission, is strictly prohibited.

4.4 Trademarks

The Joint Operations name and logo, and all related names, logos, product and service names, designs, and slogans are trademarks of Joint Operations or its affiliates or licensors. You must not use such marks without our prior written permission. All other names, logos, product and service names, designs, and slogans on this Website are the trademarks of their respective owners.

5. USER CONTRIBUTIONS

The Website may contain message boards, chat rooms, personal web pages or profiles, forums, bulletin boards, and other interactive features (collectively, "Interactive Services") that allow users to post, submit, publish, display, or transmit to other users or other persons (hereinafter, "post") content or materials (collectively, "User Contributions") on or through the Website.

All User Contributions must comply with the following standards:

- Not contain any material which is defamatory, obscene, indecent, abusive, offensive, harassing, violent, hateful, inflammatory or otherwise objectionable;
- Not promote sexually explicit or pornographic material, violence, or discrimination based on race, sex, religion, nationality, disability, sexual orientation or age;
- Not infringe any patent, trademark, trade secret, copyright or other intellectual property or other rights of any other person;

- Not violate the legal rights (including the rights of publicity and privacy) of others or contain any material that could give rise to any civil or criminal liability under applicable laws or regulations;
- Not be likely to deceive any person;
- Not promote any illegal activity, or advocate, promote or assist any unlawful act;
- Not cause annoyance, inconvenience or needless anxiety or be likely to upset, embarrass, alarm or annoy any other person;
- Not impersonate any person, or misrepresent your identity or affiliation with any person or organisation;
- Not involve commercial activities or sales without our prior written consent.

6. MONITORING AND ENFORCEMENT

We reserve the right to:

- Remove or refuse to post any User Contributions for any or no reason at our sole discretion;
- Take any action with respect to any User Contribution that we deem necessary or appropriate in our sole discretion, including if we believe that such User Contribution violates this Policy, infringes any intellectual property right or other right of any person or entity, threatens the personal safety of users of the Website or the public, or could create liability for Joint Operations;
- Disclose your identity or other information about you to any third party who claims that material posted by you violates their rights, including their intellectual property rights or their right to privacy;
- Take appropriate legal action, including without limitation, referral to law enforcement, for any illegal or unauthorised use of the Website;
- Terminate or suspend your access to all or part of the Website for any or no reason, including without limitation, any violation of this Policy.

We do not undertake to review all material before it is posted on the Website and cannot ensure prompt removal of objectionable material after it has been posted. Accordingly, we assume no liability for any action or inaction regarding transmissions, communications, or content provided by any user or third party.

7. THIRD-PARTY LINKS AND RESOURCES

The Website may contain links to third-party websites, applications, or resources ("Third-Party Links"). These Third-Party Links are provided for your convenience only. We have no control over the contents of those sites or resources and accept no responsibility for them or for any loss or damage that may arise from your use of them.

If you decide to access any of the third-party websites linked to this Website, you do so entirely at your own risk and subject to the terms and conditions of use for such websites. We reserve the right to withdraw linking permission without notice.

8. DATA PROTECTION AND COOKIES

Our collection and use of personal information in connection with your use of the Website is governed by our Privacy Notice, which is incorporated into this Policy by reference. Please review our Privacy Notice to understand our practices regarding personal data.

We use cookies and similar tracking technologies to track activity on our Website and hold certain information. Cookies are files with small amounts of data which may include an anonymous unique identifier. For more information about our use of cookies and how you can manage your cookie preferences, please see our Cookie Policy.

9. DISCLAIMER OF WARRANTIES

You understand that we cannot and do not guarantee or warrant that files available for downloading from the internet or the Website will be free of viruses or other destructive code. You are responsible for implementing sufficient procedures and checkpoints to satisfy your particular requirements for anti-virus protection and accuracy of data input and output, and for maintaining a means external to our Website for any reconstruction of any lost data.

TO THE FULLEST EXTENT PROVIDED BY LAW, WE WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY A DISTRIBUTED DENIAL-OF-SERVICE ATTACK, VIRUSES, OR OTHER TECHNOLOGICALLY HARMFUL MATERIAL THAT MAY INFECT YOUR COMPUTER EQUIPMENT, COMPUTER PROGRAMS, DATA, OR OTHER PROPRIETARY MATERIAL DUE TO YOUR USE OF THE WEBSITE OR ANY SERVICES OR ITEMS OBTAINED THROUGH THE WEBSITE OR TO YOUR DOWNLOADING OF ANY MATERIAL POSTED ON IT, OR ON ANY WEBSITE LINKED TO IT.

YOUR USE OF THE WEBSITE, ITS CONTENT, AND ANY SERVICES OR ITEMS OBTAINED THROUGH THE WEBSITE IS AT YOUR OWN RISK. THE WEBSITE, ITS CONTENT, AND ANY SERVICES OR ITEMS OBTAINED THROUGH THE WEBSITE ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED.

10. LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PROVIDED BY LAW, IN NO EVENT WILL JOINT OPERATIONS, ITS AFFILIATES, OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS, OR DIRECTORS BE LIABLE FOR DAMAGES OF ANY KIND, UNDER ANY LEGAL THEORY, ARISING OUT OF OR IN CONNECTION WITH YOUR USE, OR INABILITY TO USE, THE WEBSITE, ANY WEBSITES LINKED TO IT, ANY CONTENT ON THE WEBSITE

OR SUCH OTHER WEBSITES, INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

The foregoing does not affect any liability which cannot be excluded or limited under applicable law, including liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors, or for fraud or fraudulent misrepresentation.

11. INFORMATION ACCURACY

We strive to provide accurate and up-to-date information on this Website. However, we make no representations or warranties, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the Website or the information, products, services, or related graphics contained on the Website for any purpose.

Any reliance you place on such information is strictly at your own risk. In no event will we be liable for any loss or damage including, without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this Website.

12. MEDICAL DEVICE INFORMATION

Information about medical devices provided on this Website is for general information purposes only. It is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition or medical device.

Medical devices should only be used in accordance with the instructions for use provided by Joint Operations and under the supervision of appropriately qualified healthcare professionals. Information on this Website should not be used for self-diagnosis or treatment.

13. INDEMNIFICATION

You agree to defend, indemnify, and hold harmless Joint Operations, its affiliates, licensors, and service providers, and its and their respective officers, directors, employees, contractors, agents, licensors, suppliers, successors, and assigns from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable legal fees) arising out of or relating to your violation of this Policy or your use of the Website.

14. GOVERNING LAW AND JURISDICTION

This Policy and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Policy or its subject matter or formation (including non-contractual disputes or claims).

15. SEVERABILITY

If any provision of this Policy is held to be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this Policy and shall not affect the validity and enforceability of any remaining provisions.

16. WAIVER

No waiver by Joint Operations of any term or condition set out in this Policy shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition, and any failure of Joint Operations to assert a right or provision under this Policy shall not constitute a waiver of such right or provision.

17. ENTIRE AGREEMENT

This Policy, together with our Privacy Notice and Cookie Policy, constitutes the sole and entire agreement between you and Joint Operations regarding the Website and supersede all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, regarding the Website.

18. CONTACT INFORMATION

If you have any questions, concerns, or complaints about this Website Usage Policy, please contact us at:

Joint Operations Ltd

Website: <https://www.jointoperations.co.uk/>

Unit 11, Interface Business Park, Bincknoll Lane, Royal Wootton Bassett, Wiltshire SN4 8SY, UK

Email: service@jointoperations.co.uk

Telephone: +44 (0) 1793 575 050

This Website Usage Policy was last updated in January 2026.